



July 13, 2005

Our business has started the transition to VoIP using DMR Communications as our phone and internet service provider and we are extremely pleased with the company and the service.

Initially, I was a little apprehensive in moving to the VoIP platform, with concerns about implementation, quality of service (QoS), immature standards, hardware/software costs, and voice quality. However, DMR Communications has delivered a product that has completely eliminated my concerns and has provided me with friendly, personalized customer service that we are unable to receive with the large phone companies. DMR has helped our business move forward with a flexible, cost-effective and secure alternative to expensive traditional leased phone lines. DMR provides us with carrier grade voice quality with the possibility of integrating text and video based IP services as our company grows. We have received all of this from DMR, while simplifying our phone and internet bills and reducing our overall costs.

Richard Hickman
President

A handwritten signature in dark ink, appearing to read "Richard Hickman", with a long, sweeping horizontal line extending to the right.